

Privacy Notice

Last Modified: 9th March 2021

Introduction:

Cyber Research Limited (“Cyber Research”, “We”, or “Us”) respects your privacy and are committed to protecting it through our compliance with this Notice.

This Notice describes the types of information we may collect from you or that you may provide when you visit our Website, www.crnz.co.nz, (our “Website”) and our practices for collecting, using, maintaining, protecting, and disclosing such information.



This Notice applies to information Cyber Research collects:

- On the Website; and
- In emails and other electronic messages between you and this Website.

This Notice does not apply to information collected by:

- Cyber Research offline or through any other means, including on any other website operated by Cyber Research or any third party associated with us; and
- Any third party, including through any application or content that may link to or be accessible from the Website.

Please read this Notice carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, you may elect not to use our Website. By accessing this Website, you agree to this Privacy Notice.

The Privacy Notice may change from time to time. Your continued use of this Website after Cyber Research make changes is deemed to be acceptance of any changes. You are encouraged to periodically check this Privacy Notice for changes.

Information That You Provide and We Collected:

Cyber Research collects several types of information from and about users of our Website, including information:

- Which you may be personally identified by, such as name, email address, telephone number, and any other identifiers by which you may be identified either online or offline (“personal information”); and
- About your Internet connection, the equipment you use to access our Website, and usage details.

How We Collect Information:

Cyber Research collects this information:

- Directly from you when you provide it to us;
- Automatically as you navigate through our Website. Information collected automatically may include usage details, IP address, and information collected through cookies, web beacons, and other tracking technologies; and
- From third parties, as applicable.

Information You Provide to Us:

The information Cyber Research collects on or through our Website may include:

- Information that you provided by filling in forms on our Website. This includes information provided at the time of requesting services from us. We may ask you for information when you report a problem with our Website; and
- Records and copies of your correspondence (including email addresses), if you contact us.

Information We May Collect Through Automatic Data Collection Technologies:

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, other communication data, and the resources that you accessed and used on the Website; and
- Information about your computer and Internet connection, including your IP address, operating system, browser type.

The information we automatically collect may include personal information. We may use this information to improve our Website and deliver a better and more personalised service, including by enabling Cyber Research to:

- Estimate our audience size and usage patterns;
- Store information about your preferences, allowing us to customise our Website according to your individual interests; and
- Recognise you when you return to our Website.

The technologies we use for this automatic data collection may include:

- Cookies (or browser cookies)
 - o A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts and functions on our Website. Unless you have adjusted your browser settings to prevent cookies, our systems will issue cookies when you direct your browser to our Website.
- Flash Cookies
 - o Certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your references and navigation, to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies.
- Web Beacons
 - o Pages on our Website, and our emails, may contain small electronic files known as web beacons (often referred to as clear gifs, pixel tags, and single-pixel gifs) that permit Cyber Research, for example, to count users who have visited pages on our

Website, or who opened an email from Cyber Research, or other related website statistical purposes (for example, recording the popularity of certain digital content, verifying system and server integrity).

Third-Party Use of Cookies and Other Tracking Technologies:

Some applications on the Website are provided by third parties, including network and server providers. Third parties may use cookies, web beacons, and other tracking technologies to collect information about you when you use our Website. The information collected by third parties may be associated with your personal information. Third parties may collect information, including personal information, about your online activities over time and across different websites and other online services. Third parties may use this collected information to provide you with interest-based advertising or other targeted content.

Cyber Research does not control third parties' tracking technologies or how such technologies may be used.

How We Use Your Information:

Cyber Research uses information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you;
- To provide you with information or services that you request from us;
- To fulfil any other purpose for which you provide it; and
- For any other purpose with your consent.

Disclosure of Your Information:

We may disclose aggregated information about our users in accordance with applicable law and regulations. Additionally, we may disclose personal information that we collect, or you provide as described in this Privacy Notice:

- To fulfil the purpose for which you provided it;
- For any other purpose disclosed by Cyber Research when you provide us with information; or
- With your consent.

We may disclose your personal information:

- To comply with any court order, law or regulation, or legal process, including responding to any government or regulatory request; or
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Cyber Research, our customers, or others.

Accessing and Correcting Your Personal Information:

You can contact us at privacyofficer@crnz.co.nz to request access to, or correction of, any personal information you have provided to Cyber Research. Please note that Cyber Research may seek to verify your identity in order to comply with your requests. In certain circumstances, we may not be able to accommodate a request for access to, or correction of, personal information if we believe such actions would violate any law or legal requirement.

Information Security:

Cyber Research has implemented administrative, physical, and technical safeguards to secure your personal information from unauthorised access, use, modification, and disclosure. All personal information you provide to us is stored on our secure servers behind firewalls.

Unfortunately, the transmission of personal information via the Internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is done at your own risk. We are not responsible for any external circumvention of the administrative, physical, and technical safeguards utilised in support of the Website.

Changes to Our Privacy Notice:

It is our practice to post any changes we make to our Privacy Notice on this page. If we make material changes to how we treat personal information, we will notify you through a notice on the Website.

The date the Privacy Notice was last revised is identified at the top of the page.

Contact Information:

To ask a question about our Privacy Notice or to request access to, or correction of, your personal information please contact as at:

privacyofficer@crnz.co.nz

Or

Attention: Privacy Officer
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125 Queen Street
Auckland, 1010
New Zealand